



A new standard in
facility management.

Luxentra



Luxentra

We turn ordinary moments
into exceptional experiences

info@theluxentra.com
+32 488 00 11 222

Get in Touch!



Dear Valued Partner,

I'm Amani Dailal, Founder of Luxentra. With over a decade of experience in the business world, I've learned that the heart of every successful organization is not just efficiency, it's the ability to create meaningful, human-centered experiences.

At Luxentra, we believe that facility management should go beyond maintaining spaces; it should enhance and elevate them. That's why we seamlessly blend hospitality, smart technology, and operational expertise to craft environments where every interaction is effortless, every detail is attended to, and every moment is exceptional.

Our approach is simple yet powerful: flexibility, professionalism, and a genuine commitment to excellence. Whether it's reception services, event staffing, or workplace support, we tailor our solutions to meet your needs, ensuring your workspace is not just functional, but inspiring.

I invite you to join us in redefining facility management, where innovation meets care, and excellence is not a privilege, but a standard.

Welcome to Luxentra, where we turn ordinary moments into extraordinary experiences.

Warm regards,

Amani Dailal

Founder of Luxentra

Table of Contents

About Luxentra	2
Our Impact	4
Our Solutions	6
Reception and Admin Support	8
Event Staffing	10
Cleaning and Maintenance	12
Worksite Support	14

At Luxentra, we believe that facility management is much more than routine maintenance: it's about creating memorable, human-centred experiences.

We started with a simple idea: every detail matters, and every interaction can transform an ordinary day into something extraordinary. Our journey began with a commitment to infuse warmth, care, and smart technology into every service we offer.

What We Do

We blend genuine hospitality with digital innovation and expert know-how to deliver personalised workplace solutions. Our offerings, from reception and admin support to event staffing, cleaning, and worksite support, are designed to adapt to your unique needs. By integrating smart digital tools, we ensure every service is efficient and inviting.



Our mission is simple: to help you work better, feel better, and thrive.

We believe that when your workplace is managed with precision, care, and the right mix of technology, every interaction becomes an opportunity for excellence.

Our team is dedicated to providing flexible, high-quality services that transform the everyday into exceptional experiences.

WHAT DRIVES US

We stay flexible, always aiming for excellence and simplicity. In short: we're good sense in action



Uncompromising excellence

Every interaction matters. Whether it's a quick reception call or a long-term partnership, we deliver impeccable service 24/7, because excellence isn't optional; it's our norm.



Good sense in action

Every interaction matters. Whether it's a quick reception call or a long-term partnership, we deliver impeccable service 24/7, because excellence isn't optional; it's our norm.



Flexible by design

One size never fits all. We adapt to our clients' needs, offering tailored solutions instead of rigid packages. Flexibility is the backbone of our client-first approach.



Innovating for Simplicity

We integrate smart technology and AI to streamline, never complicate, your experience.

THE PROBLEM WORTH SOLVING

+ 70%

of companies struggle with unreliable facility management that wastes time and leaves ~~customers~~ unsatisfied.

This is YOU

The main challenges are:

- Inefficient operations slowing down work
- Inflexible staffing for evolving demands
- Outdated methods that fail to keep pace
- Standardised solutions that don't truly fit
- Limited use of smart tech for efficiency

OUR SOLUTION: A NEW STANDARD

At Luxentra, we are set to revolutionise the industry for facility management with our technology and personnel to deliver impeccable customer service.

At every moment.

CLIENT LOGO

CLIENT LOGO

CLIENT LOGO

Setting a new standard
in the industry, where hospitality,
sustainability and digitalisation are blended
to create a new experience for you.

OUR IMPACT

-40%

Overall facility management costs

+500K

Sqm we cared of in the last 12 months

+500K

Sqm we cared of in the last 12 months

CLIENT LOGO

CLIENT LOGO

Our Solutions are conceived to optimize your operations

All our solutions use smart, AI-powered digital technology to drive efficiency and precision.



Reception and Admin Support

A welcoming reception and tech-powered admin support that keep your workplace running smoothly.



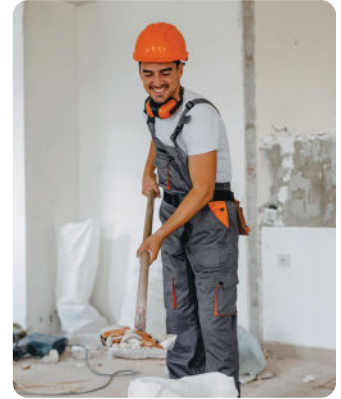
Event Staffing

Premium personnel and attention to detail, ensuring your event is a success.



Cleaning and Maintenance

A spotless, well-maintained environment that boosts morale and productivity.



Worksite Support

Flexible and efficient on-site help for construction projects, ensuring your site stays clean, organised, and on schedule.

From reception to worksite support, we redefine
facility services with a personal touch
So you can focus on what matters most: your results.



Reception and Admin Support

First impressions set the tone for every workplace. Our professionals bring genuine warmth to every greeting, while efficient admin support streamlines your daily operations through a blend of face-to-face service and digital solutions powered by AI-driven software.

From managing calls to handling appointments, our trained staff adapt to your culture, making it seem as though they've always been part of your organisation. All so you can focus on what truly matters: achieving your goals.





Your needs

- A professional, welcoming front-desk
- Efficient administration without adding extra burdens to in-house staff
- Multilingual support for diverse visitors and teams
- Staff who fit right in, whether it's for a week or a long-term project
- An approach that treats every visitor and colleague with care

How can we help

- Professional hosts who learn your culture, becoming an extension of your team
- AI-driven call handling, appointment setting, and digital admin support that streamline your operations
- Friendly greetings in multiple languages, ensuring everyone feels understood
- Personalised training so our team reflects your brand's values at every interaction
- A commitment to hospitality that elevates every interaction

Our solutions combine smart tech and AI to deliver you...

- Smart agenda management (calls, appointments,)
- Automated guest check-in
- AI-driven visitor tracking



Get in Touch

Uncover our unique approach to creating welcoming, efficient environments.
Scan here for more details.

Event Staffing

Events are about making lasting impressions. At Luxentra, we don't just staff your event; we become part of its heartbeat. By blending hospitality with precise coordination, supported by smart digital tools powered by AI, our team ensures every moment feels welcoming and well-organised.

From greeting guests to managing logistics and behind-the-scenes work, we cover every detail, making your event shining from start to finish.





Your needs

- Professional staff who embody your brand and maintain high standards
- Friendly, knowledgeable hosts who set the tone for a positive experience
- Multilingual support for international audiences
- Flexible staffing solutions that scale with your event's size and complexity
- Efficient on-site coordination to keep everything running smoothly

How can we help

- A carefully selected team aligned with your brand ethos
- On-site support and coordination, from check-in to trouble-shooting
- Multilingual hosts who bridge communication gaps
- Dedicated on-site supervision to handle logistics, keeping your event running smoothly
- Our AI-powered solutions featuring e-ticketing, digital guest lists, and real-time analytics to streamline check-ins and drive dynamic event management

Our solutions combine smart tech and AI to deliver you...

- Real-time event management apps for seamless guest flow and incident response
- Digital badge scanning & seamless check-in processes
- Adaptive staffing solutions based on real-time attendance data



Get in Touch

Experience the difference:
talk to us and discover the new standard in
facility management

Cleaning and Maintenance

Clean, and well-maintained spaces help everyone feel their best. Our dedicated teams bring impeccable care to your workplace using quality products and ecofriendly methods to keep your workplace pristine.

Whether it's routine cleaning, deep cleans, or ongoing maintenance, we deliver consistent, high standards. Our service is further enhanced by AI-powered scheduling and real-time monitoring that adjusts to your needs. After all, a comfortable environment sets the stage for outstanding work.





Your needs

- Clean, hygienic spaces for employees and visitors
- Tailored cleaning schedules that fit operational hours
- Preventative maintenance to avoid costly repairs and downtime
- Transparent reporting on cleaning standards and performance

How can we help

- Bespoke cleaning plans aligned with your workflow
- Routine maintenance checks and quick response to any emerging issues
- Strict adherence to health, safety, and sustainability regulations
- We provide real-time tracking powered by AI-driven insights for complete accountability

Our solutions combine smart tech and AI to deliver you...

- Eco-friendly cleaning solutions with smart scheduling
- Real-time tracking of cleaning quality & compliance reports
- Proactive maintenance to prevent costly repairs



Get in Touch

Explore how our personalised care and digital tools elevate your operations.
Scan to connect with us

Worksite Support

Construction sites face tight schedules and unexpected delays. We provide skilled workers for tasks like cleaning, material handling, and site organisation that expensive specialists aren't meant to do.

When subcontractors are unavailable or plans shift, we step in to cover essential duties, manage demolitions, remove rubble, and reorganise the site. We offer flexible, temporary support with no long-term commitments, easing administrative burdens. Our agile service is further enhanced by smart digital scheduling and real-time monitoring, to keep projects safe, efficient, and on track.





Your needs

- Reliable, on-demand support to keep tight project schedules on track
- Affordable skilled help for cleaning, sorting, and material handling
- Timely intervention when primary subcontractors are unavailable or schedules shift unexpectedly
- Rapid response to on-site changes, including demolitions, rubble removal, and reorganisation
- Access to temporary support without long-term commitments, reducing administrative burdens

How can we help

- Deploy trained workers at short notice to handle essential tasks
- Step in to perform finishing touches or take over duties when main subcontractors are unavailable
- Respond swiftly to unplanned changes by managing necessary demolitions, rubble removal, and material sorting
- Offer cost-effective support that keeps the site clean, organised, and compliant with safety standards
- Provide temporary staffing solutions without long-term commitments, reducing administrative burdens

Our solutions combine smart tech and AI to deliver you...

- Digital scheduling of needed support
- Real-time progress monitoring



Get in Touch

See how smart, flexible solutions make every interaction exceptional. Scan to learn how we redefine worksite support

We're your trusted partner
in creating exceptional
work experiences, so
you can focus on what
truly matters:
Achieving your goals.

Luxentra



CLIENT STORIES

They say it better

“

Luxentra flexible, responsive team consistently exceeds our expectations. Their reception, admin support, and event staffing have streamlined our operations, ensuring every visitor is warmly welcomed.

”

CLIENT LOGO

Alexander Thompson,
Director of Administration
Embassy of Canada

“

Luxentra cleaning and maintenance services have transformed our facilities with their meticulous, eco-friendly approach. Their high-quality, consistent service truly elevates our working environment.

”

CLIENT LOGO

Marion Lefebvre,
Chief Marketing Officer
Caudalie

Luxentra

We're your trusted partner in creating exceptional work experiences, so you can focus on what truly matters: achieving your goals.

“

Luxentra flexible, responsive team consistently exceeds our expectations. Their reception, admin support, and event staffing have streamlined our operations, ensuring every visitor is warmly welcomed.

”

CLIENT LOGO

Alexander Thompson,
Director of Administration
Embassy of Canada

“

Luxentra cleaning and maintenance services have transformed our facilities with their meticulous, eco-friendly approach. Their high-quality, consistent service truly elevates our working environment.

”

CLIENT LOGO

Marion Lefebvre,
Chief Marketing Officer
Caudalie

This isn't just a bookmark:
it's your gateway to the world of Luxentra.
You can use it to read and nurture your mind,
but you can also scan it to get in touch with us

As a small gesture of our commitment to care,
I'm delighted to share this small gift with you.

Let it remind you that every detail matters in
creating exceptional experiences

Warm regards,

Amani Dailal

Luxentra Founder, CEO

Luxentra

Let's elevate your
workplace together!

We turn ordinary moments
into exceptional experiences

info@theluxentra.com
+32 488 00 11 222